



Access to Scripts, Reviews of Results and Appeals Procedures

Hedingham School and Sixth Form

Access to Scripts, Reviews of Results and Appeals Procedures

Centre name	Hedingham School and Sixth Form
Centre number	16519
Date procedures first created	22/02/2024
Current procedures approved by	John Pearson
Current procedures reviewed by	Nina Powell
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Date of next review	17/02/2027

Key staff involved in the procedures

Role	Name
Head of centre	Paul Finch
Senior leader(s)	John Pearson
Exams officer	Nina Powell
Other staff (if applicable)	SENCo - Roxanne Cullen

These procedures are reviewed and updated annually to ensure that Hedingham School and Sixth Form deals with candidates' requests for access to scripts, clerical re-checks, reviews of marking, reviews of moderation and appeals to the awarding bodies in accordance with current requirements and regulations.

Reference in these procedures to GR and PRS refer to the JCQ documents **General Regulations for Approved Centres** and **Post-Results Services**.

Introduction

Following the issue of results, awarding bodies make post-results services available.

The JCQ post-results services currently available are detailed below.

Access to Scripts (ATS)

Centres may request copies of scripts to support:

- reviews of marking; and/or
- teaching and learning

Requests must be submitted online via the awarding bodies' extranet sites.

Information on deadlines for Access to Scripts is found on awarding bodies' websites.

Reviews of Results (RoRs)

- Service 1 (Clerical re-check): This is the only service that can be requested for multiple choice tests
- Service 2 (Review of marking): This service is available for externally assessed components of both unitised and linear GCE AS, A-level and GCSE specifications. It is also available for Level 1, 2 and 3 Vocational and Technical qualifications.
- Priority Service 2 (Review of marking): This service is available for externally assessed components of both unitised and linear GCE A-level specifications. It is also available for Level 3 Vocational and Technical qualifications. For NCFE this service only applies to T-levels.
- Service 3 (Review of moderation): A review of moderation cannot be undertaken upon the work of an individual candidate or the work of candidates not in the original sample

Requests must be submitted online via the awarding bodies' extranet sites.

Appeals:

- The appeals process is available after receiving the outcome of a review of results

Purpose of the procedures

The purpose of these procedures is to confirm how Hedingham School and Sixth Form deals with candidates' requests for access to scripts, clerical re-checks, reviews of marking, reviews of moderation and appeals to the awarding bodies in compliance with JCQ regulations (GR 5.13).

Details of these procedures are made widely available and accessible to all candidates by:

the issue of an Examinations Handbook which is available on the school website. Students will receive an email with a link to the Handbook on the website. Candidates are also given the information again on Results Days.

The arrangements for post-results services

- Candidates must be made aware of the arrangements for post-results services prior to the issue of results (GR 5.13)
- A review of moderation cannot be undertaken upon the work of an individual candidate or the work of candidates not in the original sample (PRS 4.3)
- The appeals process is available after receiving the outcome of a review of results (PRS 5.1)

At Hedingham School and Sixth Form:

- Candidates are made aware of the arrangements for post-results services prior to the issue of results
- Candidates are also informed of the periods during which senior members of centre staff will be available immediately after the publication of results so that results may be discussed, and decisions made on the submission of reviews of marking (GR 5.13, PRS 4.1)

Candidates are made aware/informed by:

- the issue of an Examinations Handbook which is available on the school website. Students will receive an email with a link to the Handbook on the website. Candidates are also given the information again on Results Days. Senior members of staff are available on Results Days should candidates wish to discuss their results and post-results options.

Full details of the post-results services, internal deadline(s) for requesting a service and the fees charged (where applicable) are provided by the Exams Officer.

on Results Day

Dealing with requests

- All post-results service requests from internal candidates must be made through the centre (GR 5.13)

At Hedingham School and Sixth Form the process to request a service is:

- Candidate requests should be made to the Exams Officer or their subject teacher. Once signed consent is received from the candidate, the Exams Officer will request a copy of the script/review of marking as required.

Teacher requests for access to scripts should be made directly to the Exams Officer.

Hedingham School may choose to fund a review of results for students who are close to a grade 3/4 or 4/5 boundary in Maths.

Hedingham School may choose to fund a review of results for students who are close to a grade 3/4 or 4/5 boundary in one English subject unless they have already achieved the higher grade in the other English subject.

All other reviews must be funded by the student and will not be processed until full payment has been received.

Candidate consent

- Candidates must provide their **written consent** for clerical re-checks, reviews of marking, and any subsequent appeal, and access to scripts services offered by the awarding bodies **after** the publication of examination results (GR 5.13)

(As applicable, it will be ensured that any private candidates are made aware that all post-results service requests can be made directly through the relevant awarding body)

Hedingham School and Sixth Form will:

- Acquire written candidate consent (accepting informed consent via candidate email) in all cases before a request for a clerical re-check, a review of marking, and any subsequent appeal, or an access to scripts service request is submitted to the awarding body
- Acquire informed candidate consent to confirm the candidate understands that the final subject grade and/or mark awarded following a clerical re-check or a review of marking, and any subsequent appeal, may be lower than, higher than, or the same as the result which was originally awarded

- Only collect candidate consent **after** the publication of results
- Retain consent forms or e-mails from candidates for at least six months following the outcome of a clerical re-check or review of marking or any subsequent appeal (PRS 4.2)
- Retain consent/permission forms or e-mails from candidates to request and use their scripts for at least six months (PRS Appendix B)

Additional centre-specific actions:

Not applicable

Submitting requests

Hedingham School and Sixth Form will:

- Submit requests electronically for clerical re-checks, reviews of marking, reviews of moderation and access to scripts by the published deadline(s) in accordance with the JCQ document **Post-results services** (GR 5.13)
- Submit requests for appeals in accordance with the JCQ document **A guide to the awarding bodies' appeals processes** (GR 5.13)
- Confirm the awarding body's acknowledgement of receipt of a review of results request prior to the deadline for submission of post-results services and regularly check the progress of the request online (PRS 4.5)

Additional centre-specific actions:

Not applicable

Dealing with outcomes

Hedingham School and Sixth Form will:

- Ensure outcomes of clerical re-checks, reviews of marking, reviews of moderation and appeals are made known to candidates as soon as possible (GR 5.13)

Candidates will be notified by:

- email with the outcome of the awarding body's decision.

Additional centre-specific actions:

Not applicable

Managing disputes

At Hedingham School and Sixth Form any dispute/disagreement will be managed

in accordance with the internal appeals procedure to manage disputes when a candidate disagrees with a centre decision not to support an application for a clerical re-check, a review of marking, a review of moderation or an appeal (GR 5.13)

Additional centre-specific actions:

Not applicable

Changes 2025/2026

(Updated) Under heading **Introduction** wording updated in relation to the JCQ post-results services currently available.

(Reformatted) Under heading **The arrangements for post-results services** insert fields reformatted and require updating on reviewing and updating this procedure.

Centre-specific changes

(Changed) Under Purpose of the procedures: the issue of a Candidate Exam Handbook prior to the Summer exams season and information on the exams area of the school website (To) the issue of an Examinations Handbook which is available on the school website. Students will receive an email with a link to the Handbook on the website.

(Changed) Under The arrangements for post-results services: the issue of a Candidate Exam Handbook prior to the Summer exams season and information on the exams area of the school website (To) the issue of an Examinations Handbook which is available on the school website. Students will receive an email with a link to the Handbook on the website.

(Changed) Under Dealing with requests by completing a post-results service request form which is where they consent to the review and any financial charge (To) by completing Post Results Services Request, Consent and Payment forms available from the Exams Officer.

(Changed) Under Dealing with outcomes being emailed a copy of the outcome notification from the awarding body (To) being emailed a copy of the outcome notification from the Awarding Body to their school email address.